

## Choosing Quality Elder Care

**The following is only a partial list of things you should ask and look for when selecting a retirement or nursing facility.**

- Ask administrator to see a recent list of facility deficiencies/citations given by the state (if any).
- Ask to see the admission agreement.
- Ask to see the facility license.
- Look closely at the facility or home inside and out.
- Take a look at the food menus. Are they dietician approved?
- Take a look at the kitchen. Is it clean?
- Talk to the facility residents.  
Do they like their home? What are their likes and dislikes about it?
- Do the residents look comfortable and well cared for?
- Talk to the staff.
- Talk to the administrator.  
Are they helpful in discussing the facility or home with you?
- Is there an odor in the facility or home?
- Are the bedrooms neat and clean?
- Are there activities for the residents (both on and off-site)?
- Is there a beautician who comes to the facility?
- Are there any therapists or other medical staff who can come to the facility?
- Does the facility or home provide transportation?
- Will the facility manage a petty cash account for resident?
- Does this home specialize in difficult cases (i.e. insulin injections, nebulizer treatments, oxygen, IVs, etc.)?
- Can staff manage medications for the residents  
(and administer medications per physician orders)?
- What kind of training does the staff have?
- Do the residents appear to be clean and dressed?